WORKING ALLIANCE

3 BIG IDEAS

- Establish a person-centred working alliance
- Support client changes with a holistic assessment
- Meet clients where they are and recognize their values

2 WAYS TO PUT THIS INTO PRACTICE

- Ensure intentionality in your working alliance with clients
- Align your support methods with your tasks and interactions

1 NEXT STEP

What changes in attitude, mindset, or behaviour will you make to reduce barriers for a meaningful relationship with clients?

ADDITIONAL RESOURCES

Arthur, N., Borgen, R., & McMahon, M. (2025). Career development practices: What theories and models have to offer. *Canadian Journal of Career Development, 24*(1), 85-105.

Arthur, N., Borgen (Neault), R., & McMahon, M. (2024). *Practice principles: Career theories and models at work*. CERIC.

- Chapter 3: Career Development Practice Is Built on Relationships (pp. 19-28)

Arthur, N., Neault, R., & McMahon, M. (2019). *Career theories and models at work: Ideas for practice*. CERIC.

10 Tips to Work Effectively with Diverse Clients