

HIGHLIGHTS OF QUALIFICATIONS

- Recipient of the
 - Etta St. John Wileman Award (2019)
 - Career Development Association of Alberta, Honorary Membership (2017)
 - Asia Pacific Career Development Association Outstanding Educator of Career Professionals (2017)
 - Asia Pacific Career Development Association Organizational Development Award (2014)
 - BC Career Development Association – Mentor of the Year (2013)
 - Gold Medal and Diamond Pin for Leadership in Career Development (2011)
 - National Employment Counseling Association Professional Development Award (2010)
 - Career Management Award of Excellence – Team Category (2009)
 - Stu Conger Award for Leadership in Career Counselling/Development in Canada (2002)
- Associate Dean, Yorkville University, Faculty of Behavioural Sciences (2013 – 2017)
- Certified counsellor and career development practitioner, specializing in career management and coaching
- International speaker / trainer with experience in the Middle East, Africa, Asia, Australia, Europe, North/South America
- Dynamic presentation / teaching skills; consistently high evaluations from diverse audiences
- Author of peer-reviewed journal articles and career development resources for counsellors, students, and clients
- Extensive training and experience in e-teaching, e-course design, and e-coaching
- Friendly and empathic; history of motivating and empowering individuals to achieve career/life goals
- Fundamental respect for individual differences and diversity; embrace concept of life-long learning

SUMMARY OF PROFESSIONAL EXPERIENCE

WRITING / RESEARCH

- Author/co-author of 50+ articles on career/HR management published in peer-reviewed and professional journals
- Author/co-author of 20+ texts for career practitioners, manuals for trainers, and workbooks for clients in transition

CORPORATE CONSULTING / PROGRAM AND CURRICULUM DEVELOPMENT

- Founding president, Life Strategies Ltd.; international consulting, training, and research contracts
- Coordinate comprehensive research projects for public and private funders
- Consult to corporations, educational institutions, governments, and non-profit agencies regarding innovative career, leadership, engagement, entrepreneurial, teambuilding, and transition strategies

INSTRUCTING / FACILITATING / PUBLIC SPEAKING

- Specialize in customizing and updating curriculum and programs – online or classroom-based
- Present conference keynote addresses and workshops on career and employee development themes
- Train counsellors, teachers, HR professionals, and corporate managers – in North America, the Middle East, and Asia
- Co-developer/instructor of LearnOnline programs/courses including Career Management Professional Program
- Design/instruct courses for experienced career practitioners/counsellors at several universities
- Instruct graduate level counselling courses (e.g., Career Counselling, Group Counselling, Professional Ethics, Methods of Inquiry, Psychometric Assessment, Theories, Cross-Cultural Counselling)
- Instructed graduate level business/management courses: “International Career Management” and “Global Careers” at Capilano College, “Managing Global Careers” at JFKU, MBA Career Management workshops at SFU
- Supervise master’s theses and graduate-level “Major Projects” at several colleges and universities
- Taught a “Career Management” module to all students in Faculty of Business at SFU for 4 years; consistently on teaching honour roll based on student evaluations

COUNSELLING / COACHING

- Career and personal counselling for groups and individuals, resulting in life-changing strategies
- Equally successful with youth and adults – entering, changing, re-establishing, or retiring from careers
- Extensive experience with diverse clientele – multicultural, as well as people with vastly differing social, cognitive, physical, and psychological abilities
- Certified to administer, interpret, and integrate results from full range of career/academic assessments
- Certified Personality Dimensions / True Colors trainer (Level 3—Master Trainer)

ADMINISTRATIVE / ENTREPRENEURIAL

- 35+ years in home-based businesses; president of Life Strategies Ltd. (incorporated 1993)
- 5 years of post-secondary leadership (Associate Dean, Committee Chair, Senate Representative, Course Coordination)
- Excellent computer and social media skills including teaching online and managing virtual teams

DR. ROBERTA BORGEN (NEALT) CCC, GCDF-I, CCDP

PROFESSIONAL AFFILIATIONS

- Career Development Association of BC – Certified Career Development Practitioner
- GCDFi – Global Career Development Facilitator Instructor (Master Trainer)
- Canadian Counselling and Psychotherapy Association – Certified Canadian Counsellor
 - President / President Elect, Counsellor Educators Chapter (2016-present)
 - Executive Member, Career Development Chapter (2010-2014)
 - Vice-President / President / Past President, BC Chapter (2001-2006)
- Therapy Online / NATCON 2003-2006 – Advisory Board Member
- American Counseling Association, *Journal of Employment Counseling* (Editor 2008-2011; Consulting Editor 2012-2014)
- National Career Development Association / National Employment Counseling Association – Member
- International Symposium on Career Development and Public Policy –Team Canada, 2017, 2006; Team APCDA, 2015

EDUCATION

CERTIFICATES IN E-TEACHING, E-COURSE DESIGN, AND E-CAREER COACHING, Capilano College, 2004

PHD (PSYCHOLOGY OF EDUCATION), Simon Fraser University, 2001

- Graduate Fellowship Recipient (00-3, 99-3); PhD President's Research Stipend (00-1); CGPA 4.0/4.0
- Dissertation topic: Thriving in the new millennium: Career management in the changing world of work

MA (COUNSELLING PSYCHOLOGY), Simon Fraser University, 1995

- Thesis topic: Laid off...then what?: Factors predicting the reemployment of displaced workers

BED (SPECIAL EDUCATION / PSYCHOLOGY), University of British Columbia, 1977

- Specialty: Individuals with learning difficulties and severe behaviour problems

RELEVANT EMPLOYMENT HISTORY*

PROJECT DIRECTOR

- Canadian Career Development Foundation (2016-present)

ASSOCIATE DEAN

- Faculty of Behavioural Sciences, Yorkville University (2013 – 2017)

PRESIDENT / CONSULTANT / COUNSELLOR / FACILITATOR

- Life Strategies Ltd., Chilliwack (1993 - present); current/recent contracts include:
 - **ORGANIZATIONS** (e.g., CCDF, LRDG, Manitoba Start, Union Gospel Mission)
 - **PROFESSIONAL ASSOCIATIONS** (e.g., CCPA, NBCDAG, NECA)
 - **COLLEGES AND UNIVERSITIES** e.g., (Athabasca University, Kheiron College of Equine Therapy, Yorkville University)
 - **GOVERNMENTS (PROVINCIAL AND FEDERAL)** (e.g., Forum of Labour Market Ministers, Manitoba – Entrepreneurship, Training and Trade)

INSTRUCTOR / COURSE DEVELOPER

- Vocational/Career Counselling / Psychometric Assessment / Ethics / Group Counselling / Cross-Cultural Counselling Research Methods / Counselling Theories / Program Development/Evaluation
 - Counselling Psychology Masters Program, Yorkville University (ongoing)
 - Life Strategies LearnOnline Programs (e.g., Career Management Professional Program; 2004 – present)
 - Counselling Psychology (Masters), Athabasca (2008 - 2012), Simon Fraser University, Burnaby (2013, 2002;); TWU, Langley (2010-present), UBC, Vancouver (2004 – 2006; 2013; 2018 - 2020)
 - Career Development Facilitator Program, Capilano College, North Vancouver (2000 – 2001)
- Career Management
 - Management of Technology MBA, Simon Fraser University, Vancouver (2001 – 2004)
 - McRae Institute of International Management, Capilano College, North Vancouver (1999 – 2004)
 - School of Management, JFK University, Orinda, California (2003)
 - Faculty of Business Administration, Simon Fraser University, Burnaby (1995 – 1999)
- Research Methods / Major Projects
 - Master of Arts in Counselling Psychology Program, Yorkville University, Fredericton, NB (2004 – present)
 - Counselling Psychology Masters Program, Athabasca University, Athabasca, AB (2007 – 2012)
 - CAAP Program, University of Lethbridge, Lethbridge, AB (2008 – 2009)
 - Master of Arts in Leadership and Training (MALT), Royal Roads University, Victoria, BC (2004 – 2009)
 - McRae Institute of International Management, Capilano College, North Vancouver, BC (2002 – 2003)

* Significant prior experience as employment counsellor and program coordinator (1978 – 1995)